

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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Tel. No.011-23037109/200 Fax No.011-23329125



No. 26-04/2012-T&C-CM

Date: 22.05.2012

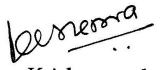
Circular T&C-CM No. 21/12-13

Sub: Clarification on Discount allowed on “Pyari Jodi” Plan Voucher –reg

Kindly refer to this office order of even No. dated 14.03.2012 vide which revision of prepaid plans to comply with TRAI's Telecom Consumer Protection Regulation, 2012 was intimated which inter-alia, includes instruction to circles to ensure payment of discount/commission @ 90% on first loading of plan voucher for plan selection and 5.5% on subsequent loading. Now, some of the circles have sought clarification as to whether discount allowed on activation of “Pyari Jodi” plan to franchisee is 50% or 90% of plan voucher.

2. As instructions issued in this office order of even No. dated 14.303.2012 are general in nature for all plans and “Pyari Jodi” plan being a special plan for which specific instruction on allowing 50% discount on FRC/Plan Voucher is already available, it is hereby clarified that for allowing discount on activation of “Pyari Jodi” plan, existing instructions issued vide letter No.26-18/2010-T&C-CM dated 07.02.2012 i.e. 50% discount on plan voucher is applicable.


3. This may be brought to the notice of all concerned for taking necessary action in this regard.


(Prema Krishnamachari)
Dy. General Manager (T&C)
Ph. 011-23734283

To
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/E/HR/F, BSNL.
- 3) ED-F/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section –for Hindi version.
- 10) Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C)